

First Step Guide

for FUJIFILM Dye-sublimation Compact Kiosk System Quick Print Station

This "First Step Guide" is important. Please read this guide when initially setting the system.
Please see manuals of each product for detail operation.

【Necessary Items】

- Thermal photo printer "FUJIFILM ASK-300": with OPERATION MANUAL/DETAILED MANUAL
- Set of ink ribbon and paper for ASK-300 :6 x 4 inch for RK-CF800, 5 x 3.5 inch for RL-CF900,
5 x 7 inch for R2L-CF460, 6 x 8 inch for R68-CF400
* You can print two of 6 x 4 inch images on one sheet, but when you order
with an odd number, a half of 6 x 8 inch ribbon will be wasted.
- Photo Kiosk "FUJIFILM DPC Portable" and User Manual/Service Manual
Note:The service application "order-it portable" has already been installed to kiosk along with "Manual order-it portable".
- Two power cables for each set *Not included in the standard package.
- USB cable (Connector: A to B) *Not included in the standard package.

【Optional Items】

- Wireless module (Bluetooth & Wireless LAN) * When installing this module, consult your technical representative.
- DVD/CD player (external USB device for reading only)
- Wall mount bracket
- Receipt printer (external USB device) *This device is not manufacture's option. You can purchase it from your area.
(EPSON TM-T70 is recommended by FUJIFILM.)



order-it portable version:
V8.4.5 or later

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1. Unpacking and confirming item

1-1. Printer

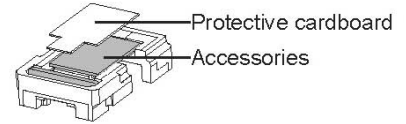
1-1-1. Unpack the printer box and take the printer out as described below.

UNPACKING

Take the unit out of the box by the following procedures and illustrations. Make sure the contents of the accessory are all included.

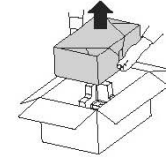
1 Open the printer box from the top and remove the top cushion containing the accessories out of the box.

Remove the protective cardboard and then take the accessories out of the cushion.



2 Carefully pull the printer up and out of the box.

Pull the printer straight up as shown in the figure.

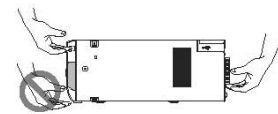


NOTE

Printer weighs about 12 kg. Handle with care.

3 Unwrap the packing.

Remove the protective materials for transportation such as protective sheet. Remove the paper strip bin before carrying the printer. Hold the printer by the front and rear handle as illustrated in the drawing.

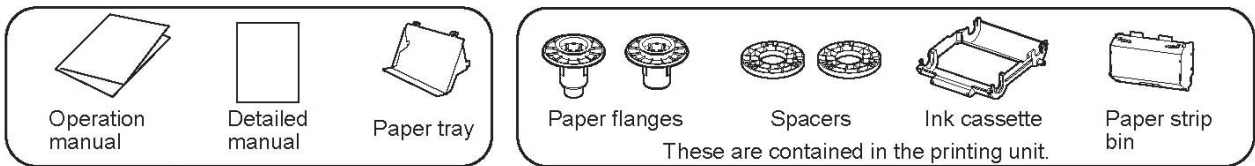


CAUTION

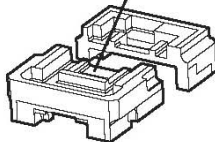
- Do not carry the printer with the paper strip bin attached and by holding the part under the paper strip bin. The paper strip bin may be removed and fall. It may cause injury or damage.
- When the printing unit is not closed firmly or you press the OPEN button accidentally, the printing unit may open. It can cause injury or damage.

CONTENTS

The accessories items are placed in the top cushion. Check all items are included.



Make sure to remove the protective materials from the ink cassette and paper flanges.



PAPER / INK RIBBON SET

When using this unit, make sure to use the following types of the paper / ink ribbon set. Remove the spacers from the paper flanges when using other than RL-CF900 and R2L-CF460.

Product name	Print size	Number of prints
RL-CF900	89x127 mm (3.5x5")	900 / 2 roll
RK-CF800	102x152 mm (4x6")	800 / 2 roll
R2L-CF460	127x178 mm (5x7")	460 / 2 roll
R68-CF400	152x203 mm (6x8")	400 / 2 roll

NOTE

Do not use 102x152 mm (4x6") or 152x203 mm (6x8") size paper (having width of 152 mm) after starting the use of 89x127 mm (3.5x5") or 127x178 mm (5x7") size paper (having width of 127 mm) .
If doing so, some lines may appear at the width of 127mm of 89x127 mm (3.5x5") or 127x178 mm (5x7") size paper. In this case, the thermal head replacement is required.

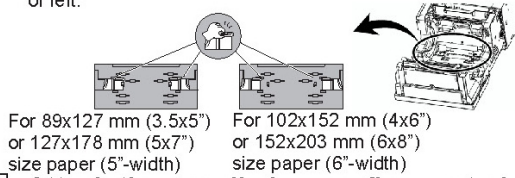
2. Printer setting

2-1. Setting the paper and ink ribbon to the printer

- 1 Take the unit out of the box.
- 2 Press the OPEN button to release the printing unit out.

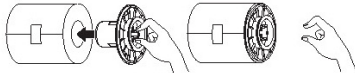


- 3 Position the adjustable paper guides. Pinch the tab on the adjustable paper guide and slide it right or left.



- 4 Attach the supplied paper flanges to both sides of the print paper.

When you pinch the latches on the paper flange, the stoppers retract into the shaft. Attach the flanges to the print paper with the stoppers retracted. Make sure that the flanges are attached to the print paper securely, and release the latches.



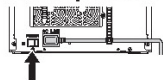
NOTE

When using other than RL-CF900 and R2L-CF460, remove the spacer from the paper flange. (See page 8 of the detailed manual.)

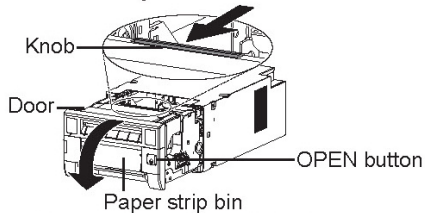
Spacer



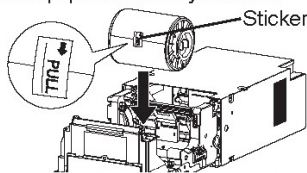
- 5 Press the POWER switch on the rear panel to turn on the power.



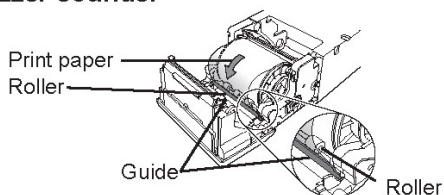
- 6 Remove the paper strip bin and then pull the knob to open the door.



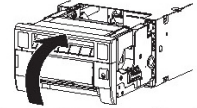
- 7 Install the print paper into the unit. Make sure the paper roll is firmly installed.



- 8 Remove the sticker, insert the print paper between the roller and guide as shown below, and feed the print paper until the buzzer sounds.

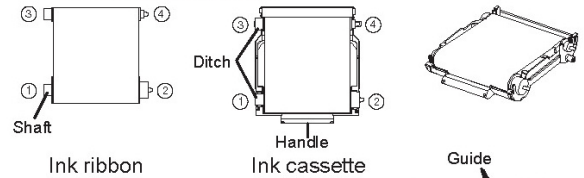


- 9 Close the door.

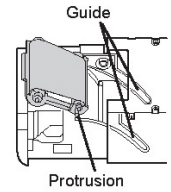


- 10 Load the ink ribbon in the ink cassette to the unit.

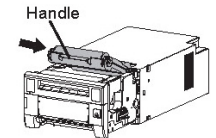
Before installing the ink cassette into this unit, load the ink ribbon (supplied as the PAPER/INK RIBBON SET) in the ink cassette as shown below.



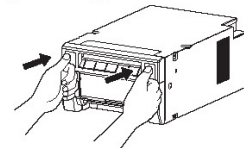
To insert the ink cassette, align the protrusions on both sides of the cassette with the right and left guides inside the printing unit and slide it in a slanting direction.



Mount the ink cassette to the back firmly by holding the handle.



- 11 Push the printing unit to close.



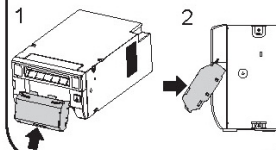
Close the printing unit by pushing the right and left sides of the unit from the front with both hands.

CAUTION

When closing the printing unit, be careful not to get your hands caught between the printer and the printing unit. Otherwise, you may get injured.

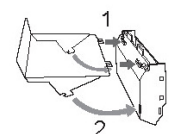
PAPER STRIP BIN

Hook and pull up the paper strip bin to attach it firmly. Hold and pull the handle with the lower part of paper strip bin to remove.



PAPER TRAY

Engage the upper hooks of the tray on the protrusions on the top of the margin cut box (1). Then, secure the tray by engaging the lower hooks in the holes on both sides of the box (2).

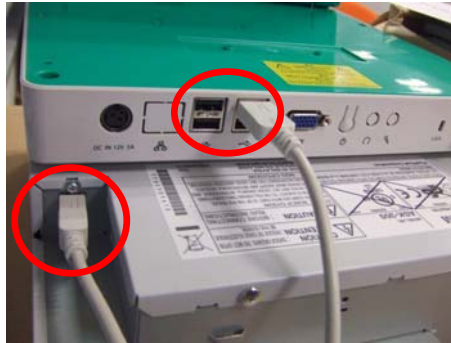


3. PC setting and printer connection

3-1. USB cable

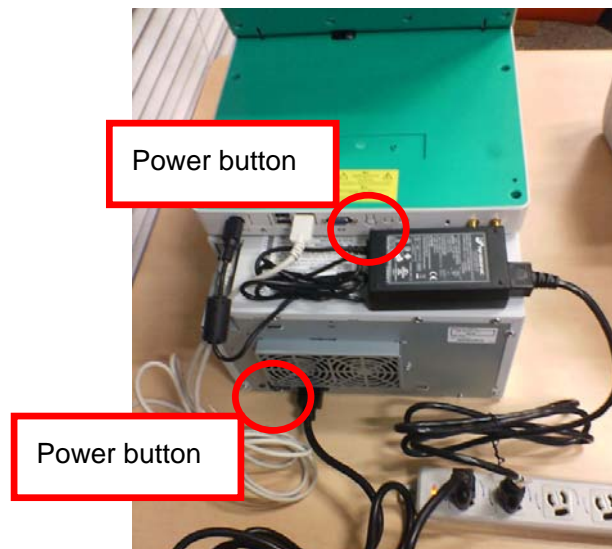
Connect between PC and printer with the USB cable.

NOTE The USB ports on the PC are for the printer and other device. You can connect 4 printers (max). If you want to make network with several PCs, please see “order-it” manual (chapter 5.) which is in Windows desktop for more details.



3-2. Power cable

Connect the power adapter and cable to the PC. If you have not option items, turn on the power. If you have option items, please refer to 3) 4) 5) before turning on the power.



3-3. Wireless module (manufacture's option)

If you have “Wireless module”, attach the module to DPC Portable according to next procedure. A Mini PCI-e card and two antenna cables and antennas are supplied as the Wireless module.

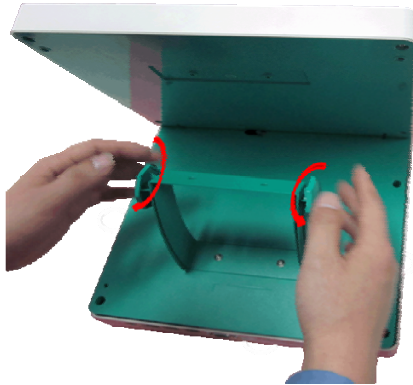
⚠ WARNING

When installing this module, consult your technical representative.

3-3-1. Remove the two screws on the back cover of the panel and the four screws on the bottom.



3-3-2. Rotate the screws to loosen the angle stand.



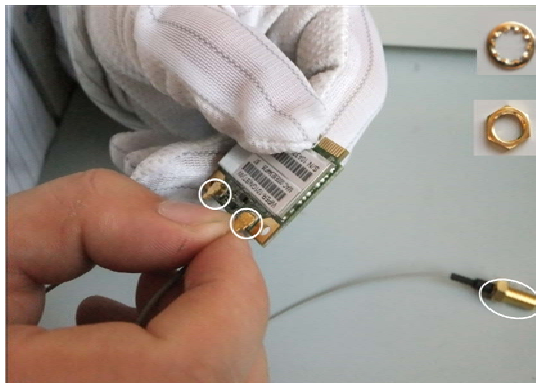
3-3-3. Take off the bottom cover with angle stand.

⚠ WARNING

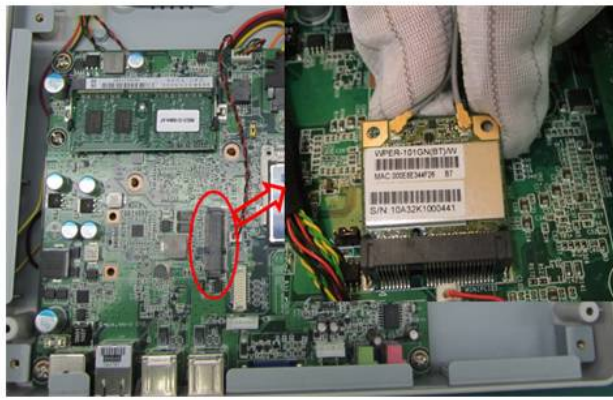
To avoid injuring hands, do not put down the panel when cover is opened.



3-3-4. Take the Wireless module and cables from the box, and connect one end of the cable to the Wireless module. Remove the washers and a screw on another side of the cable.



3-3-5. Insert the Wireless module into the Mini PCI-e connector on the middle of the motherboard.



3-3-6. Tighten the screws as shown below.



3-3-7. Using a screwdriver to poke out the two holes for Wireless module terminals.

IMPORTANT

Do not hit the HDD inside with the screwdriver.



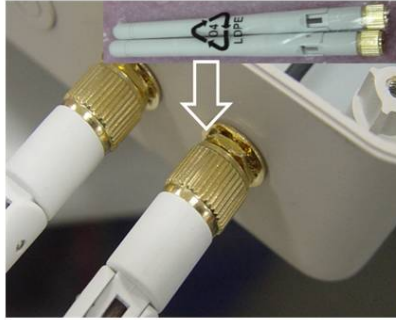
3-3-8. Insert the cables into the two antenna holes in the rear panel.



3-3-9. Use a screwdriver to tighten the washers and screws on the antenna cables. Place the washers in first, and then tighten the screws.



3-3-10. Connect the antennas with the antenna cables.



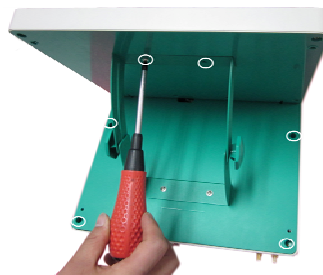
3-3-11. Place the Wireless cables on the edge of the motherboard.



3-3-12. Close the bottom cover with angle stand.



3-3-13. Tighten the six screws shown below to complete the installation of the Wireless module.



3-4. DVD/CD player (manufacture's option)

If you have "DVD/CD player" option, connect the USB cable of player to DPC Portable.



3-5. Receipt Printer (not manufacture's option)

If you have "Receipt Printer" option, connect the USB cable of printer to DPC Portable and turn on the power of printer. You have to install the driver to PC according to the manual of printer.



4. Application setting

*Please see the order-it manual in the it-Manuals folder on Desktop for details of the application.

4-1. First setting

- 1) In a newly delivered DPC Portable, the [Choose a language] screen appears at the start.
- 2) Select the default language and press [Continue].



4-2. Administrator operation

4-2-1. How to access the Administration Menu

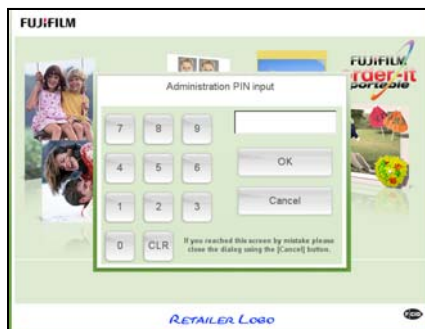
The administration menu of “order-it” can be reached by pressing two invisible buttons on the “order-it” start screen and inserting a PIN afterwards. These two buttons are invisible in order to avoid that customers invoke the PIN input screen. Proceed as follows:

- 4-2-1-1. Press, first, the invisible button [1] and, immediately afterwards, the invisible button [2].



- 4-2-1-2. A security PIN input pad appears. Input the pin.

The default PIN is '123456'. It is normally changed during the first configuration of order-it portable.



- 4-2-1-3. Press the [OK] button.

- 4-2-1-4. Administrator screen is available. It comprises four buttons leading to particular function groups:

- Order maintenance
- Kiosk maintenance
- Set time
- Exit Kiosk



4-2-3. How to shutdown of the kiosk

Press [Exit kiosk] in administrator screen and press [Shutdown kiosk] in pop-up screen.

If [Exit to desktop] is pressed, order-it application closes, but PC does not shut down. As the application closes, the Windows Desktop where the tools and manual are available appears.

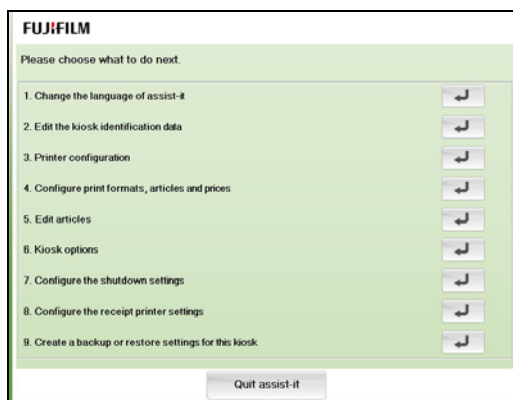
If [Restart kiosk] is pressed, the PC restarts.

IMPORTANT DO NOT change the OS settings.



4-3. Basic setting

Set the basic configuration in the [assist-it] screen in the [Kiosk Maintenance] menu.



The default settings are described below.

Language: English	Print Size: 6x4 inch (15x10cm)
Country: Germany	ID Photo format: 35x45mm x multiple images
Currency: Euro	Bluetooth, DVD/CD, Hot Folder, Receipt Printer: Not Available
Password (PIN): 123456	Order Approval: Print orders instantly
Price: 0	External S/N of ASK-300: [blank] (Please input at "Detect new printers")

If necessary, change the default settings in the above [assist-it] main screen.

It seems that almost every shop will change "Default Language", "Country", "Currency", "Price", "ID Photo format". And if the shop prepare the option items(Wireless module, DVD/CD player, Receipt Printer), it's difficult to know how to set them correctly. So, this manual describes above-mentioned setting methods. Please see "order-it" manual which is in Windows desktop for more details.

After confirming the settings, press [Quit assist-it] to start the "order-it" for user operation.

4-3-1. Default Language/Country/Currency

4-3-1-1. After pressing the [Edit the kiosk identification data] button in the main menu the following screen is displayed:

Field	Value
Terminal ID	DPCP737419
Serial number of hardware	DPCP01
Retailer Chain ID	assist-it
Retailer ID	assist-it
Default language	English (UK)
Country ID	DE
Currency ID	EUR
Service ID	ORDER-IT
Enterprise ID	Fujifilm DPC Portable
Kiosk ID	order-it 01
PIN	123456

The kiosk identification data comprise some basic information which is needed for the processing and printing of orders. Please see “order-it” manual which is in Windows desktop for more details.

'Default Language' sets the default language that is used by the *order-it* application after start-up. Initially, the default language is English. Please make sure that the correct 'Default language' is set. Note that the text is displayed in English if translations are missing in the default language.

Language
Belgisch-Nederlands
Català
Česky
Dansk
Deutsch (Belgien)
Deutsch (Österreich)
Eesti keel
English (UK)
Español
Euskara
Français
Français de Belgique
Français de Suisse
Italiano

The **'Country ID'** defines the country where the order-it portable kiosk is used. Settings like unit of measure and tax rate depend from this setting.

The input of the 'Country ID' is mandatory for the correct operation of the kiosk.

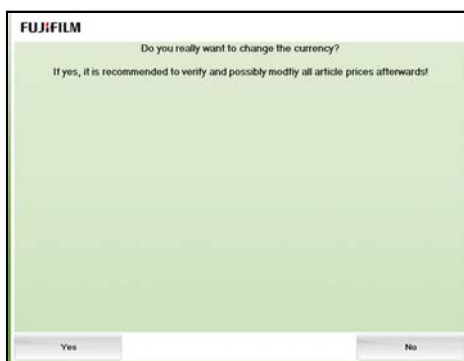
Country ID
HR
HU
ID
IE
IR
IS
IT
JP
LT

The **'Currency ID'** defines the currency which is used for all article prices.

ISO	Currency	Example
JPY	¥	5¥
KES	KSh	5.00 KSh
KHR	៛	5៛
KWD	KD	5.00 KD
LBP	LBP	LBP5.00
LKR	Rs	Rs5.00
LTL	LTL	5.00 Lt
LVL	LVL	Ls 5.00

It shall be understood that the 'Currency ID' must be correct. Otherwise the contents of the shopping cart, the receipt screen and receipts will likewise not be correct.

Please be careful when changing the currency setting. After having pressed the [OK] button you will be asked whether you really want to currency.



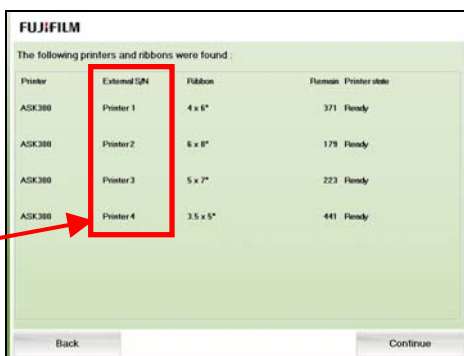
4-3-2. Configure the Print Products (including "Price", "ID Photo format")

The detection of the attached printers is also necessary for the proper configuration of the print products. For that reason it begins with a printer detection screen, too:

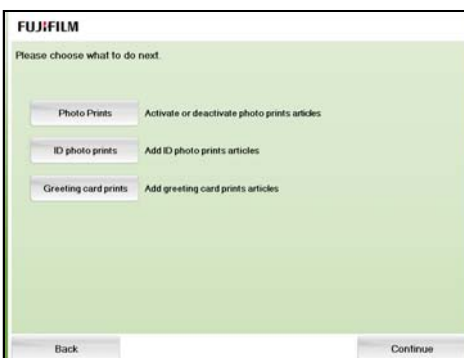


A list of all printers which could be found is shown:

Note:
S/N will be displayed
after inputting external
S/N at "Detect new
printers".



Press [Back] in order to return to the main menu or [Continue] in order to go over to the article settings. They are available in a particular menu:



4-3-2-1. Photo prints

The 'Photo prints' setup is a two-step process.

4-3-2-1-1. Change the Product Group Name

The first screen shows the initial name which is used for the 'Photo Prints' product group. If you want you can change this name by just tapping into the text box. After this action an onscreen keyboard screen appears which permits to change the name and to deactivate or activate the whole product group.



4-3-2-1-2. Edit the Photo Prints Articles

The second screen shows a list of the available photo prints articles. This list is generated on the basis of the selected ribbon. That means that it only comprehends such print formats which can be printed with the given ribbon.

If you uncheck the 'Active' check boxes, you can directly deactivate particular articles.

A deactivated article is not shown within the available articles and for this reason is not offered by the kiosk.



Additionally, you can edit the properties of every particular article. Proceed as follows:

First, select the desired article and press the [Edit article] button:



In the 'Edit article' screen you can change the article number, the article name and the article price. As in the previous screen the article can be activated or deactivated here, too.



After having made the desired modifications leave this screen by pressing the [OK] button. Changes of the articles are shown in the article list:



4-3-2-2. ID Photo format

If you want to use the other regulation of ID, you can set new design in “ID Photo Print” menu in the “Configure Print(print formats, articles and prices)”.

4-3-2-2-1. Change the Product Group Name

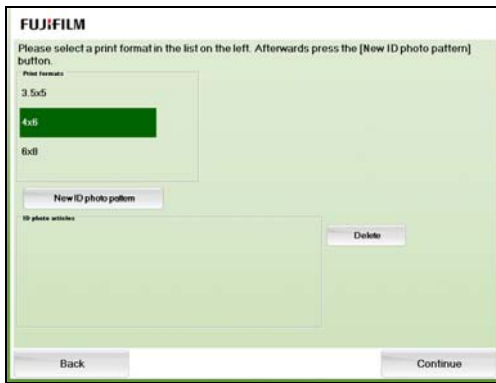
The first screen shows the initial name which is used for the ‘ID Photo Prints’ product group. If you want you can change this name by just tapping into the text box. After this action an onscreen keyboard screen appears which permits to change the name and to deactivate or activate the whole product group.



4-3-2-2-2. Define ID Photo Prints Articles

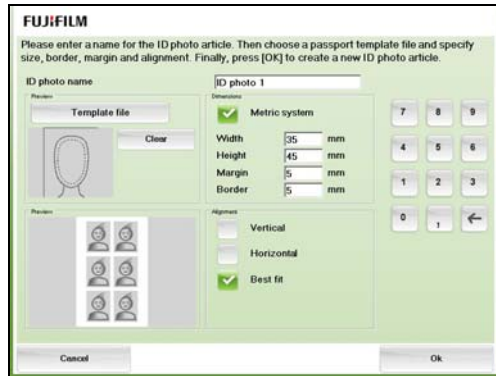
The definition of ID photo prints articles is a little bit more complicated than the setup of mere photo prints articles. The reason is that ID photo prints articles not only depend on the used print format but also on the layout of the ID prints. To this purpose ID photo prints articles must be defined as a combination of print format and ID photo pattern. It’s a two step process.

First step: Select the desired print format.



Second step: Press the [New ID photo pattern] button. As a result the particular screen for the creation of ID photo patterns appears.

4-3-2-2-3. The creation of ID photo patterns



a) ID photo name

This is the name which has been assigned to the given pattern. Be advised to use a unique name. Otherwise an existing article with the same name will be overwritten.

b) Passport template file

This is a template which appears as orientation pattern on the customer image. It will not be printed on the ID photo print. You are free to use any other a passport template file than the one which is used by default.

c) Dimensions of the ID photo

The meaning of the items which can be changed in the fields figuring in this screen is as follows:

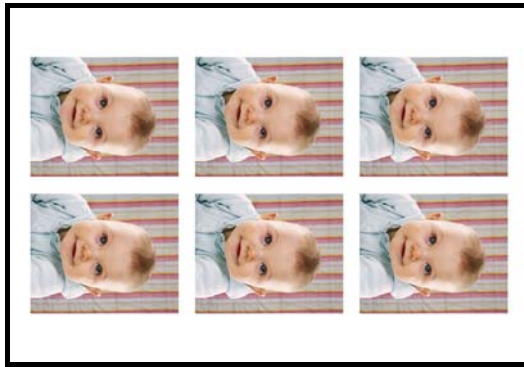
Width	The width of every single ID photo on the print	<i>Note that the default values (width 35 mm, height 45 mm) comply with most of the international standards for passport photos.</i>
Height	The height of every single ID photo on the print.	
Margin	The margin between the single ID photos on the print.	
Border	The minimum border which encircles the single ID photos on the print. Please note that this is the minimum border around the ID photos. assist-it will calculate the frames including the border and will set the resulting image centered on the paper. This means that in most cases the border will be wider than the minimum border size configured.	

By unchecking the [Metric system] check box you can switch to the imperial system.

d) Alignment

The alignment of the ID photos is based on the orientation of a normal print. There are three options available: 'Horizontal Alignment', 'Vertical Alignment' and 'Best Fit'.

Horizontal alignment means that the ID photos are oriented as in the following example:



Vertical alignment means that the ID photos are oriented as for instance in the following example:

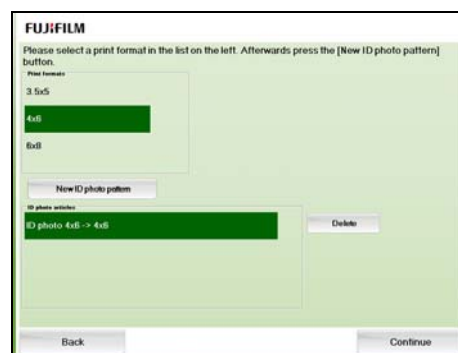


Finally the **Best Fit option** means that either the horizontal or the vertical alignment is selected depending upon which alignment variant delivers more ID photos on the print.

If you don't require a special design of the ID photo print we recommend to use always the 'Best fit' option. For that reason 'Best Fit' is the default value for the picture alignment.

The preview shows the current shape of the ID photo pattern. When you are content with it complete the creation of the new ID photo article by pressing the [Ok] button.

In this way you can define a lot of ID photo articles just by combining different print formats and different ID photo patterns.



Please press [Continue] to complete the creation of ID photo prints articles.

4-3-2-2-4. Edit ID Photo Prints Articles

The edit screen for ID photo prints articles shows a list of all ID photo articles which have been defined.

If you uncheck the 'Active' check boxes, you can directly deactivate particular articles. A deactivated article is not shown within the available articles and for this reason is not offered by the kiosk.



Additionally, you can edit the properties of every particular article. Proceed as follows:

First, select the desired article and press the [Edit article] button:



In the 'Edit article' screen you can change the article number, the article name and the article price of ID photo articles. As in the previous screen the article can be activated or deactivated here, too.

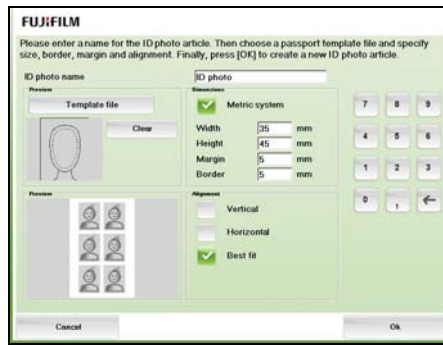


After having made the desired modifications leave this screen by pressing the [OK] button.

Changes of the articles are shown in the article list:



By pressing the [Edit additional product data] button you can modify the properties of the ID photo pattern which is assigned to the currently selected ID photo article:



4-3-2-3. Greeting card prints

Again, the setup of greeting cards prints is a variation of the previous article definition process.

4-3-2. Change the Product Group Name

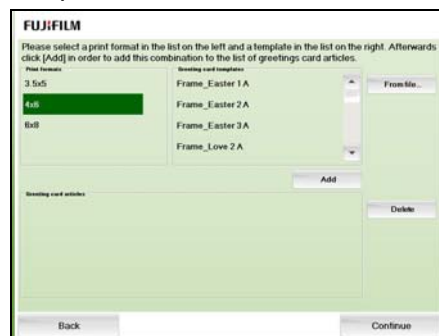
The first screen shows the initial name which is used for the 'Greeting card prints' article group. If you want you can change this name by just tapping into the text box. After this action an onscreen keyboard screen appears which permits to change the name and to deactivate or activate the whole product group.



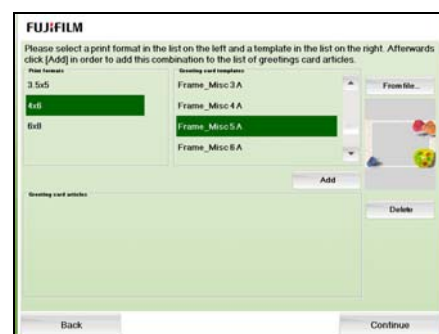
4-3-3. Define Greeting Card Prints Articles

The definition of greeting card prints articles is similar to the the setup of the ID photo prints articles. In this case, however, the print formats are combined with particular templates. It's a three-step process, likewise.

First step: Select the desired print format.



Second step: Select the desired greeting card template. This template is shown on the right side of the templates list:



Note that the templates in the Greeting card templates list comply with the aspect ratio of the currently selected print format. If, to cite an example, the currently selected print format is 4x6 only templates with an aspect ratio of 2 to 3 are figuring in the templates list.

It can happen that no predefined templates are available for special print formats. If you would like to use such a special print format for greeting card prints you must create your own greeting card templates (see chapter 4.2 of “order-it” manual which is in Windows desktop).

Third step: Define the combination of selected print format and selected template as new greeting card prints article. This is made by pressing the [Add] button. As a result the new article is shown in the ‘Articles’ list.

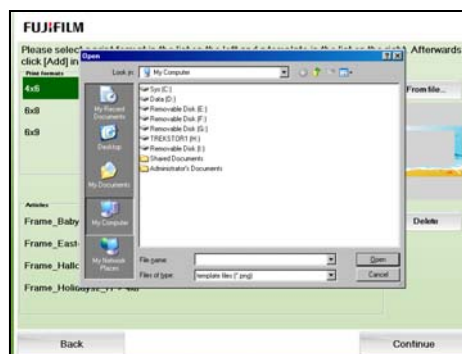
In this way you can define a lot of greeting card articles just by combining different print formats and different greeting card templates.



4-3-4. Import greeting card template files

order-it portable comes with a large selection of ready-to-use greeting card templates. You can, of course, make use of them but you are also free to prepare your own templates. The import of greeting card templates works as follows:

First, press the [From file ...] button. As a result an open file dialogue is shown:



Second, select a template file and press the [Open] button:



Third, as a result the just imported template file is shown in the list of greeting card templates. You can select this template in the same way as the ready-to-use templates.



4-3-5. Edit Greeting Card Prints Articles

The edit screen shows a list of all greeting card prints articles which have been defined.

If you uncheck the 'Active' check boxes you can directly deactivate particular articles. A deactivated article is not shown within the available articles and for this reason is not offered by the kiosk.



Additionally, you can edit the properties of every particular article. Proceed as follows:

First, select the desired article and press the [Edit article] button:



In the 'Edit article' screen you can change the article number, the article name and the article price of the Greeting card prints articles. As in the previous screen the article can be activated or deactivated here, too.



After having made the desired modifications leave this screen by pressing the [OK] button.

Changes of the articles are shown in the article list:



4-3-3. Completion

Complete the setup of the articles by pressing the [Continue]. assist-it will return to the main menu.



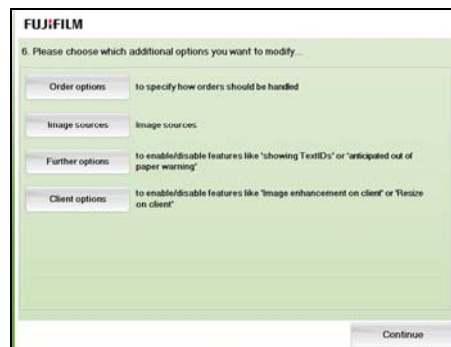
4-4. Option setting

4-4-1. Wireless module

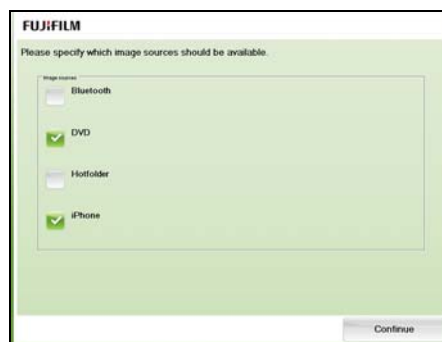
If you have set wireless module to DPC Portable, you need to set "order-it" in order to use the device.

4-4-1-1. Bluetooth as Image Source

After pressing the [Kiosk options] in the [assist-it] main menu the following screen is displayed:



After pressing the [Image Sources] in above screen the following screen is displayed:



If this option is checked Bluetooth is enabled as image source. As a result the Bluetooth icon is shown within the data media selection screen. Hence, the customer can select this icon and can send images via Bluetooth to the kiosk.



Otherwise, the Bluetooth icon is not shown in the data media selection screen so that it is not possible to send images via Bluetooth.

Note: Bluetooth is disabled by default.

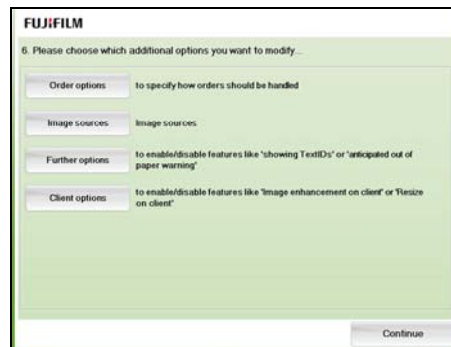
If you use several DPCs, you need to set unique “Kiosk ID” to each DPCs by pressing [Edit the kiosk identification data] in the [assist-it] main menu.

4-4-2. DVD/CD player

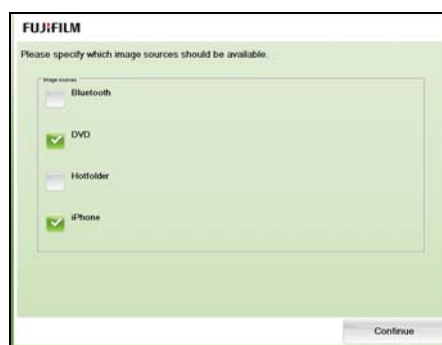
If you have set DVD/CD player to DPC Portable, you need to set “order-it” in order to use the device.

4-4-2-1. DVD/CD as Image Source

After pressing the [Kiosk options] in the [assist-it] main menu the following screen is displayed:



After pressing the [Image Sources] in above screen the following screen is displayed:



If this option is checked CDs and DVDs are enabled as image source. As a result the DVD icon is shown within the data media selection screen. Hence, the customer can select this icon and can read images from CDs and DVDs.



Otherwise, the DVD icon is not shown in the data media selection screen so that it is not possible to read images from CDs and DVDs.

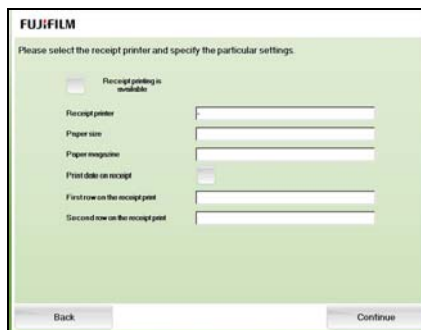
Note: the CD/DVD check box is only displayed if a CD or DVD drive is attached to the kiosk.

4-4-3. Receipt printer

If you have set Receipt printer to DPC Portable, you need to set “order-it” in order to use the device.

4-4-3-1. Configure receipt printing

After pressing the [Configure the receipt printer settings] in the [assist-it] main menu the following screen is displayed: The screen permits to adjust the basic settings for the printing of receipts.



‘Receipt printing is available’: By this check box you can quickly deactivate receipt printing without losing the printer settings. This can be necessary, to cite an example, when there is a problem with the receipt printer.

Note that this check box can only be checked if a receipt printer has been selected.

Receipt printer: If a receipt printer is connected to the DPC Portable and the printer driver is installed, it has to be specified in the combo box for the available printers.



The combo boxes for **'Paper size'** and **'Paper magazine'** show printer related data. Please select the paper size to be used and also the paper source (if available). For the widespread Epson receipt printer the paper source will also state whether the receipt should be detached or not.



By default the option **'Print date on receipt'** should be activated in order to print the current date on the receipt.

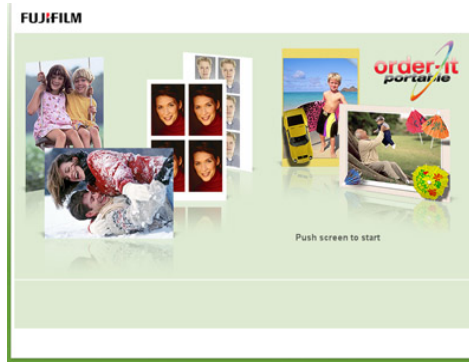
The default title of the receipt is 'Fujicolor' in the first line and 'order-it' in the second line. If another text is entered in the text fields **'First row on the receipt print'** and **'Second row on the receipt print'** the inserted text will be used instead. If no text should be printed on the receipt title at all a blank (space) must be entered in these fields.



5. Test printing

Take the following steps to print a test sheet using the order-it application.

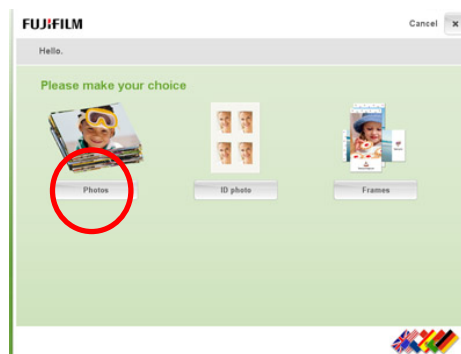
5-1. In the first screen, touch anywhere to start.



5-2. In the second screen, press [Photos].

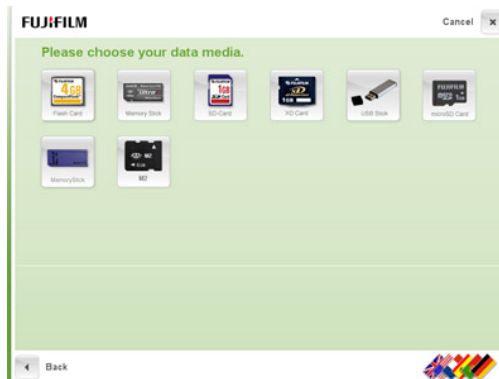
* If [ID photo] is pressed, select a layout and crop a face from one image if necessary.

* If [Frames] is pressed, select a frame and set your image on it.



5-3. In the third screen, insert a data media card. (Auto-loading begins.)

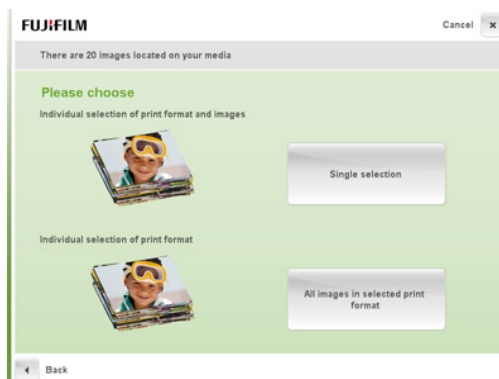
* Press a media card icon to specify the location of media slot.



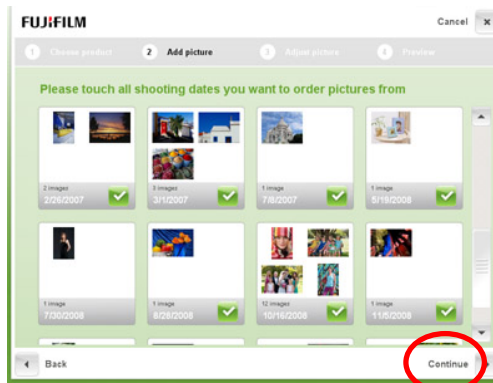
5-4. In the fourth screen, press [Single selection] or [All images in selected print format].

If [Single selection] is pressed, select image(s) in the next screen.

If [All images in selected print format] is pressed, all images are selected in the next screen.



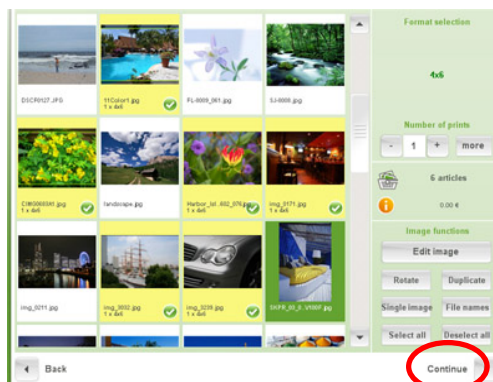
5-5. In the fifth screen, press the shooting date of image(s), and then press [Continue].



5-6. In the sixth screen, select images and press [Continue] (* in case of [Single selection]).

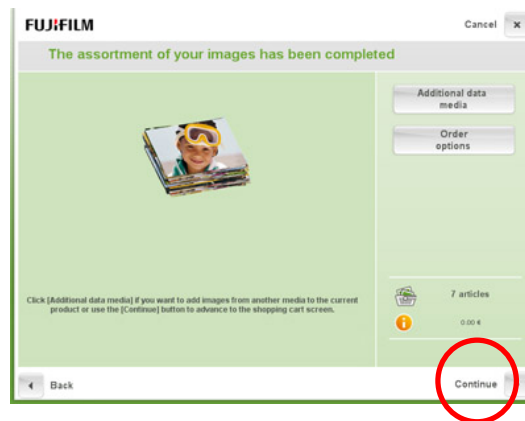
Once an image is pressed, the number of print "1" is displayed. If the image is pressed again, the number decreases to "0".

To edit image(s), press [Edit image]. (Edit options: Cropping, Manual red eye correction, Add text, Effects, Color correction, View enhanced image)

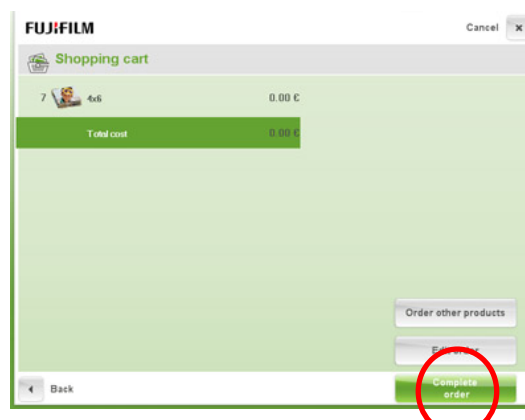


5-7. In the seventh screen, confirm the order and press [Continue].

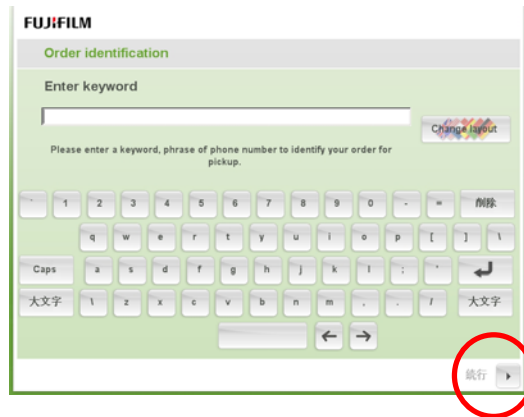
To add data from another media card, press [Additional data media].



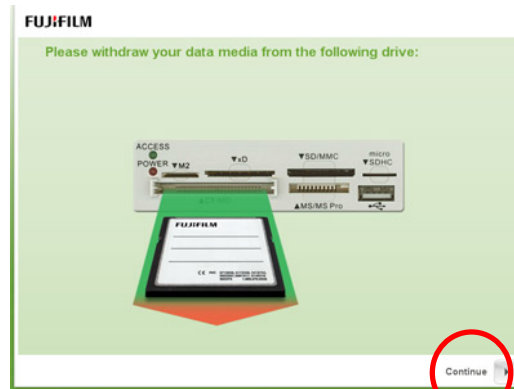
5-8. In the eighth screen, confirm the shopping cart, and press [Complete order].



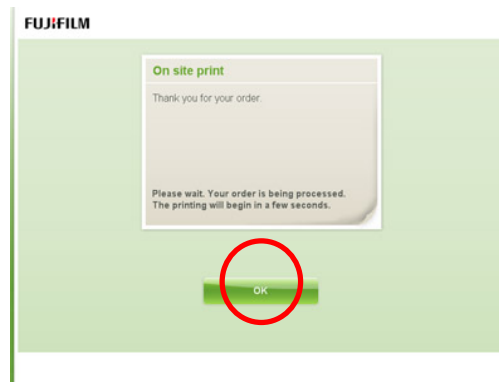
5-9. In the ninth screen, enter your name or telephone number and press [Continue].



5-10. In the tenth screen, eject the media card and press [Continue].



5-11. In the eleventh screen, to complete the order, press [OK].



6. Troubleshooting

If you found any problems, check the following countermeasures.

6-1. When you cannot write data to USB media

All USB port & media reader is read-only(default). You can write data by using the "USB Port ReadWrite Setting Tool.exe" in the Windows desktop.

Please see User Manual of DPC Portable for details.

6-2. When you cannot accept brightness of monitor

You can adjust brightness using the "Susibrightness" tool in the Windows menu.

Please see User Manual of DPC Portable for details.

6-3. When you cannot accept position of touch panel monitor

You can adjust position using the "Calibrate Touchscreen.exe" in the Windows desktop.

Please see User Manual of DPC Portable for details.

6-4. When the ribbon runs out even though the print number is less than 400

(In the case of the shop uses "R68-CF400" and sets "multi print(4x6 inch x 2sheets)")

When the customer orders with an odd number, the last half of 6 x 8 inch ribbon will be wasted.

Therefore the ribbon will run out even though the print number is less than 400.

6-5. When you cannot recognize the serial number of printer

ASK-300 has two serial numbers. One is internal USB serial number and the other one is external serial number(which is displayed at the model label of printer. But "order-it" cannot recognize this number automatically.). So, you need to input external serial number in "Detect new printers" in [assist-it] main menu at first.

6-6. When the printed color was not correct

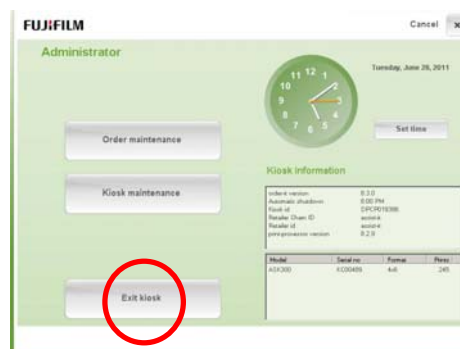
To change the color and brightness after checking the test print, adjust them according to the following procedure. Please see the order-it manual in the it-Manuals folder on Desktop for details.

6-5-1. Touch the upper left corner and then lower left corner of the first screen.

When the pop-up screen is displayed, enter the password "123456" and press [OK].



6-5-2. In the Administrator screen, press [Exit kiosk].



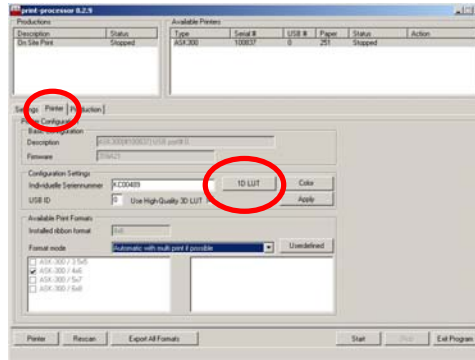
6-5-3. Press [Exit to desktop] to close the application.



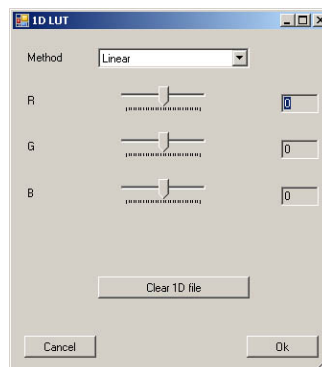
6-5-4. Click [print processor] on the Windows task bar.



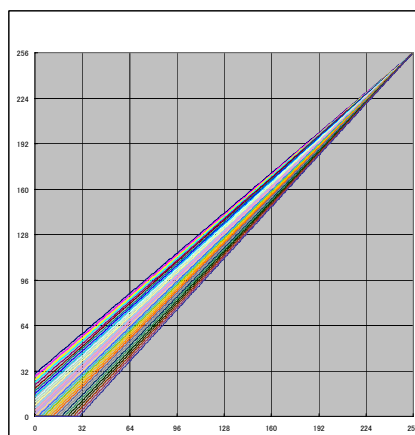
6-5-5. Press [Printer] tab and [1D LUT].



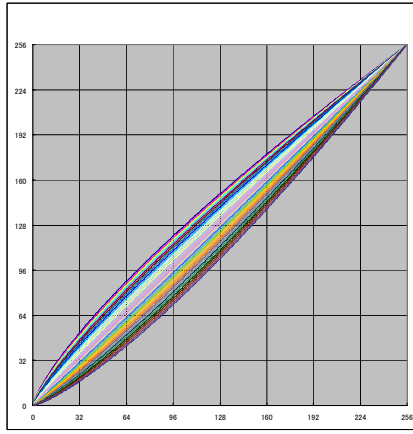
6-5-6. Adjust Red, Green and Blue by slide bar. Once you press [Ok], 1D LUT file will be created and the color of print will be changed. If you press [Clear 1D file], the 1D LUT file will be deleted.



[Linear] means that the numerical value becomes straight line like below picture.



[Gamma] means that the numerical value becomes curve line like below picture.



6-5-7. Click [Start], and click the “order-it portable” icon on Windows desktop to restart the order-it application.



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